<u>Town Hall May 8, 2020</u>

Time Stamps:

- ➢ 4:34 FMO Furniture delivery
- ➢ 6:10 ETP for School-age children
- > 7:14 PCSing with a pet
- > 12:10 Commander approval for ETP
- > 14:04 Deros change
- > 15:34 Airlines Flying with Pets
- 16:26 Shipping taxidermy
- > 19:02 Delivery of HHG
- > 20:54 PCS priority rankings
- > 22:10Unaccompanied baggage weight increase
- > 22:24 ETP versus Leter in lieu
- 24:45 Quarantine process
- > 26:48 Short tour DEROS adjustment
- > 27:31Assignements to conus from oconus
- > 28:44 USAFE PCS to another USAFE base
- > 29:34 DITY move
- > 30:12 TMO shipping timeline
- 31:21ROUtine vet care
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- > 34:32 Mission critical job determination
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- > 38:50 Why TMO requires ETP
- > 39:40 CATM requirements
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- 41:40 PT requirements
- 42:40 Can pets get covid-19
- > 44:00 DEROS delayed/assignment canllation
- 44:46 TMO storage
- ➢ 45:48 Leave en route/ local leave
- ➢ 48:00 Retainability
- > 48:50 MilAir PCS
- ➢ 50:14 Inbound PCS with ETP
- > 52:38 TDY en route with your family
- ➢ 53:53 Mil to Mil PCS
- 53;50 Pet prescriptions
- > 54:34 ETP timeline
- 56:06 Assignment extension
- ➢ 58:42 Housing inspections

Transcript:

Col. Pananon

Good afternoon, and this is another installment of the 100th ARW and team Mildenhall Facebook Live session where we want to discuss some new breaking news on our PCs season coming up here. And what we've done is we've surrounded ourselves with some experts. So this is round two, we did this discussion approximately was two weeks ago. And so we're back with more guidance and updates. And so, if you can see on the screen, we've got folks from our military personnel flight, the veterinarian clinic and TMO to help us with movement of household goods for family members, and then make sure that paperwork is aligned. And so I'm going to do a quick actually introductions to allow each portion of our expertise panel to open up with some opening statements. And then we're going to drive after some of your questions. And so, we'll start off with our MPF team could you please give your opening statements.

MPF

Thank you, sir. Again, I'm so sorry to walk around the military personnel flight superintendent. Staff Sergeant star. We're here to answer any questions that you have inside of your PCS and the stop movement is currently effect until 30 June. As of yesterday AFPC did release guidance concerning a lot of DEROS. We know that this is going to be a really big concern for most of our customers. So we're here to answer any questions you have concerning that, thanks.

Col. Pananon

All right, perfect, and then from the veterinarian clinic. An army expert on veterinarian affairs, Captain Warner.

Capt. Warner

Good afternoon, sir, afternoon everybody. So we're here just to talk on the vet side of PCS so back here in the UK right now we're limited per UK law to kind of taking care of emergencies only, but for vet care that has to deal with the PCS movement. We're here for you it's going to be the same sort of thing, your pet needs you know things like microchips and some vaccines. And just to get a health certificate before they fly us, all of that is, is the same we are still able to do that off base bets as well. So we'll answer your questions on that but just know that when you see that that here in the UK is limited right now that are related to PCS movement, we're still, still able to do that to you sir.

Col. Pananon

Awesome. Thank you so much. Good morning. And then last but not least, Tech Sergeant Medlock

Tech Sergeant Medlock / TMO

Thanks, sir. Good afternoon everyone, like said I'm sort of memoir from human personal property here to do a follow up from what we talked about last time and to answer any more questions that come in with regards to the new information that's come down from AFPC regarding DEROS changes and PCS movements and household goods.

Okay, awesome. And we're going to have, of course I think what we've seen already are starting to stream some questions. We did receive some questions earlier. Prior to this session starting. So one of the questions that we got in our Facebook stream was. Let's see here and this is going to be kind of directed towards. Oh yeah, directed towards TMO and it says, will there be any discussion or guidance on local moves from off base to on. We've had our move canceled, three times, and we had an approved medical hardship. We are now facing many issues, accessing our daughter's therapy sessions as well. So let's say you Sergeant Medlock, I believe they've already got approval to come on base.

тмо

Yes sir, and that approval probably came from the housing office. Right now, we're still working under limited capacity with local UK agents that are abiding by the UK lockdown and host nation guidance, we're working through some of those issues but if we move to towards completing these local moves. That's going to take away capacity from the international news and PCs that we're trying to get down with the TPS and retirees and Socrates right now. That being said, with medical hardship scenario or personal hardship of that kind, if there is documentation, and we can bet that we'll definitely approve that exemption to get that underway for the members.

Col. Pananon

Okay so on a similar topic, Sergeant Matlock. What is the current status of getting FMO furniture?

тмо

Right now sir I believe the FMO office is not delivering out furniture but for that, we will need to contact them, their phone number is 2267030, and they'll handle all the inbound and outbound FMO furniture while people are in houses awaiting their household goods.

Col. Pananon

I'm gonna call it standard type questions and what I would offer to those that are listening on the line is that when you have these unique situations and you kind of have hit your head against the wall so many times that you can't take it anymore. Please, please I implore you to raise that up through your leadership so that we can help address any of those types of situations, or where we can assist and where we can find some ways to help you. We will make every effort to do so but please don't. As we've said in the past, please don't suffer in silence if you've had some hardship. We want to know about it and there may be some ways that we can leverage some other assistance that may be outside of the box, or outside of the normal construct of what we used to operate under prior to COVID-19. Okay, so on to question number two. And this is going to MPF. How about, is there any discussion for ETPs with school aged children?

MPF

Oh that's actually a really good question. At the moment we don't have. There isn't a currency for school aged children who mainly have to deal with hardships, etc. But I would talk to your chain of command your first art manager and voice your concerns. But most TVs have to be like within the best interests of the Air Force are also consider that as well. Thank you.

Excellent. And that brings up a very valid point that, please, in all situations if you haven't been able to handle it, or you're not finding that you've gotten the answer that you feel is correct, please. Engage your leadership and so that they could start a dialogue with some of the offices that might be able to assist you. All right. How about for our army vet. Former veteran but army veterinarian. How do I prepare to PCs with my pet.

Capt. Warner/ VET

It's a really common question. It's like with a lot of other things a lot of it depends on where you're going. If you're headed stateside from the UK to the US is pretty straightforward, for those of you who brought pets into the UK, that was a much more complicated process than it's going to be to get them back stateside. So the biggest thing is just to reach out to us, or if you use an office that I'll reach out to them, way ahead of time just to make sure everything is squared away on so you've got to be microchip, which, for them to get into the UK or born in the UK, that's normally done already but if they're not microchipped, definitely look into that now rabies vaccines are a thing that you can get from the UK back to the US to most places actually without one. We still absolutely recommend it. But if you're in a position where you're supposed to PCs really soon and your pet is overdue on rabies or has never had one, reach out to us, but there are some circumstances where we will advise it's okay to kind of move forward with that not yet up to date. But whenever possible, we'll, we'll update that for you guys. And then the last thing is just you need a health certificate and that's the written document signed off by that. It's good to get back to the states you got 10 days from when it starts. So they need the land of their final destination within 10 days. And that's something we'll do you on base off base as well. Is able to write those health certificates right now, where it gets a little trickier is if you're going to, you know, location outside of the continental United States, like Hawaii Japan. Those are places that are a little bit trickier they have a little bit more of a time preparation. Definitely as soon as you hear that you're headed somewhere, just reach out to your bed equals to check on the USDA pet travel website, and you'll kind of see good resources for what you need to need to prep for them. So it really depends on where you're heading up but the good news is that COVID hasn't actually changed any of the logistics with traveling with your pet. It's just, you know things, things are more, they're happening with social distancing and all that but the same documents are happening the same, same PrEP is happening.

Col. Pananon

Let's see, it looks like we're MP. Nope. Yeah, MPF. So how about the MPF team. What is the course of action for millennial couples where one is separating from active duty, and the remaining member who has the same DEROS with the members be extended or remain the same?

MPF

The user. The question in regards to, I know with separations or retirements. Nothing is being adjusted right now when it comes down to DEROS is how the member is able to submit a request to get their EOS change through via lifers. So as long as they go into that module and complete it. They provide justification and team over there will be able to either approve or disapprove that request depending on what the justification for that extension is, but as of right now, basically for all people that are separating and retiring, their wants, just go ahead and process, because they fall under that current exemption.

Col. Pananon

Yeah, and I think just with anything. Use of discretion here. There may be scenarios or situations I don't know this. This individuals circumstances but I would say that maybe in some cases, if you are trying to fall under the exemption that means you would be departing on a time of your choosing. ie you're supposed to be getting out at that certain date. If that's in advance of your other military spouse, then I think family preference falls into line here. Are you trying to go at that current time and date or would, would it be more beneficial for your family unit to potentially extend. Just to allow for them to travel at the same time so again it's going to be. Each family and each circumstance will be unique. I recommend you review those options internally to your family unit, and then come back to the MPs to clarify if you don't feel you have the most or the best understanding of what your situation involves. Okay, so let's see. The questions are definitely pouring in. How about for TMO. Can you explain what squadrons Squadron commanders can approve? What can they approve in the realm of vehicles and household goods?

тмо

Yes, sir. So, in the latest guidance that we got from our headquarters the 008 Delta. It explains that in certain circumstances squatter commanders and first sergeants can improve local level ETPs for certain circumstances which is up to their discretion, but it does give us some examples includes but is not limited to expired lease home sale termination of housing and financial hardship so if any of those situations apply, and there's no recourse for the member to delay their departure from housing or the landlords got new tenants that are supposed to move in. We can allow the squadron commander to approve those, or the first sergeant. However, the caveat to that is that that will work for moving their household goods, but it does not apply to booking their tickets without processing with MPF that's strictly for the house with good shipments

Col. Pananon

Correct and where it will work with the VPC as well to ship your cars. Right. And then just as a reminder, I believe the TMO office did a broadcast message that actually provided a template and sort of things that must be put into that ATP that is signed off by the squadron commander or the first sergeant so that you will not be turned away at any of those locations particularly VPC so make sure that you follow the template that was provided by the TMO office. Okay, let's see here. It says, How about MPF, when can we expect to see the DEROS change. I know that's kind of an open ended question, but hopefully you have a good idea of what we're talking about.

MPF

All the DEROS are coordinated, they have AFPC guidance that was pushed yesterday, will be updated no later than 12 May we be verified with a few individuals in our flight, and some of our viewers have already changed.

Col. Pananon

Excellent. And, and I think, just like anything else if it feels like the information flow isn't coming. And then if you haven't seen the effect take place after, say, let's give ourselves a day or two, 13th 14th, may I would encourage you to reach out to your local MPs, whether it be here. Your own organization,

whether it be here or at the 48, because there's sometimes we get 48 members online here. Okay, let's see here. Okay. Let's see. And we're going to go to TMO. Is there any discussion of increasing weight limits and or item allowance for unaccompanied baggage? To help offset possible delays in household goods from o conus to conus. What airlines, can I fly with my pet? Under the current restrictions, you know.

Captain Warner

Yes, sir. So, current restrictions on as of today and of course as with everything. It's still changing day to day, but right now it is just British Airways, that's flying back and forth. So, I mean they're the first ones to reach out to on but definitely check their local pet shippers and things that also help you don't endorse any specific ones, but we can absolutely give you names of local companies that are helping with that. But it's, British Airways right now is the one that we know of that is able to ship pets from the UK to the US at this time.

How do we obtain the certificate to ship taxidermy items? Also is this required for items that are framed? And then lastly, is there a requirement for bugs as well?

Captain Warner

So I answer some of that, sir. Um, so for taxidermy if, and part of this may be better for TMO as well, but basically when the requests come down that someone has taxidermy specimens that need to be inspected to get chip on those absolutely come to us. We make sure they just don't look like they're anything. You know that still is, has tissue on it. That's great. They got two of them, but we want to make sure there's no. You know nothing that looks like it could carry disease from the UK back to the US so that it's not any specimen you just, you know, just got yesterday and it's, it could potentially bring disease into the US. So typically what we're dealing with is, um, you know like, deer antlers or things like that, but absolutely if you're giving guidance that the other things, you know bugs and things like that need inspections, we will absolutely take a look at those and give you those msrs as required.

тмо

Yes, sir. Sorry about that we did have some difficulties there. With regards to the question though. We have gotten that before where people are asking about taxidermy animals or insects preserved in resin and our guidance for that is to get with a local veterinary office, whether it be rfl or off base or taxidermy office where the preservation, or taxidermy was done to get a memorandum basically just stating that there's no chance of any that any of the items are live or that they're going to bring any bacteria or customs issues, back to the States.

Col. Pananon

Have there already been, I'm coming back to you since we had a slight technical difficulty but have there already been talks with local contractors about resuming normal, normal operations to get household goods shipped. I understand there's a bottleneck and capacity right now.

тмо

Yes, sir. So the issue with that is not necessarily the bottleneck of capacity at the moment, but the UK lockdown is still going on and it host nation laws supersede any guidance that we get from headquarters, or anything like that so until the UK loosens its restrictions on the working capabilities of the companies that we use, there is going to continue to be an issue with how many personnel are employees that they bring back to work. So until we see more guidance on that we're going to continue to engage with the local agents to gauge what their capacity is, but for the time being with the limited crews that they have. We're doing what we can expect more guidance after this weekend when the Prime Minister expands on what the UK plan is for the lockdown.

Col. Pananon

Yeah, that's a very valid point, sorry Medlock, we, you know, not only are the household goods and other areas affected by the UK guidance, but we also are impacted on our daily activities and so very valid and we are expecting some updates throughout potentially this weekend. And then another review, probably a couple of weeks after that. And as we get that guidance from the UK, we actually absolutely inner game kind of resolve any issues and interact with between us and the 48 to make sure that we're in lockstep with protecting our force and still executing our mission. So thank you. All right, is this looks like an MPF question. What is the priority of personnel PCs see how will support agencies rack and stack.

MPF

So, the priority is all of these one through six so anyone that is in the priority levels of one through six and other heroes is or aren't LTS will be adjusted, because they are exempt from that policy. There are priority levels seven and eight. So it's just a dependent on what priority level. They fall under is going to determine whether their report dates or their new lives change. Like to give you a good example as people that are going on short tours of people that are going to Incirlik airbase, Korea on those types of places will fall under the exemption level and that's why they're at a higher priority.

Col. Pananon

So before you froze started my lock we had the question come in. And it was, is there any discussion of increasing weight limits and or item allowance for unaccompanied baggage. To help offset possible delays and household goods from o conus to conus.

тмо

Okay. Thanks for the question sir so far from our headquarters we haven't seen any guidance on that. So, at this time there is not being an, there is not an increase being processed and on incoming baggage shipments for the weight allowance, but if something comes down will definitely pass that out.

Col. Pananon

Let's see here. Okay for the MTF. What is the difference between an ETP, and an in lieu of letter by?

MPF

The ETP is our assumption a policy for travel, if you're traveling before you stop moving, which is 30 June, unless you fall under an exemption. The memo in lieu of is basically instead of us creating new Air Force form and 73, we will use that form to do the limit. Instead, so we create that here. All of our CSS is

have a copy of it. They'll help customers fill it out, and then it will come to our career development section, and the section here will sign off when it when it's time to proceed.

Col. Pananon

Perfect. Okay, how about for our veterinarian. I think what we can see is, is there any word that you have on us here cares removing pet embargoes. So there are more flight options, it is very limited right now, and expensive.

Captain Warner

So unfortunately right now I don't have any word on those being lifted at all just it's going with UK law US law and a lot of the planes that used to fly that these types of beyond just aren't flying right now. So it's really it's kind of a day by day thing, definitely, you know keep checking back and we'll post it in here, more if you guys aren't already following the rfl well veterinary treatment facility on Facebook. That's the best place to follow our updates on we're posting as our services change and just different things as they come out so definitely follow there, but no unfortunately right now, all we're tracking is the one airline, that's able to fly from the UK to the US right now.

Col. Pananon

Okay. And that sounds good. Thank you. Let's see here, I guess. This may be a question for me. Let's see our members expected to quarantine both on this side. Prior to departing, and upon arrival to their new duty station. And so here the optimal logic behind quarantine. And so, by and large, most people will fall under a quarantine process when you arrive at your new station. Because even if you quarantine here, per se. Let me give you an example if you quarantine here for 14 days. There is not a good way to protect you in that transit time because you're more than likely will transit through, maybe public transportation or through an airport, and then certainly on an airline. There's no protection there. And so when you get to your home, new home station. There's no guarantee that you would remain, potentially, free of a virus. And so, the recommendation by and large is and the ongoing assumption is that you will enter into a quarantine when you get to your new duty station. So that primarily is the way it goes. Only probable exceptions are, if you were to pre quarantine here, and then you potentially went on a mill Air Flight direct to your next duty station that may be a possible exception. But by and large, I think in general, it's going to be the gaining unit, having to accept you, on the 14 day quarantine period. The other additional factor that weighs into this is that if you are not showing symptoms, and depending on the organization within a seven to 10 day timeframe. You can petition to come off of quarantine with that owning commander. So that is also another option. Alright so let's see what's the next question is going to go to our MPF Dynamic Duo will short tours with a report no later than date or DEROS in June, have their date. It says loved but I think it said meant to be moved as they are priority three.

MPF

Sir, that's a great question. So for short tours, RNLTD or DEROS will be adjusted to save our work as a priority. So, they will continue to out process as they normally would. Because they fall under that exemption.

My DEROS just changed to outside my current PCS window for conus mandatory movers. Does this mean that I am not eligible for the assignment, I applied for whenever I updated my preferences?

MPF

It depends on what type of assignment, if they're referring to as like a special duty assignment then they would need to reach out to the PLC, but if it was just updating their preferences for the overseas attorney list, they're still eligible at the moment.

Col. Pananon

All right, so any considerations for ETP when PCs ng within new safety, Italy to UK might be an example, especially since it will be slow, or slow, low cost. And we are driving.

тмо

So, if that was the case, if you will have to coordinate with his leadership and that would pretty much be exception policy so you'll go ahead and route the route that up for approval.

Col. Pananon

Okay, how quickly this is TMO How quickly can household goods be scheduled once you have an ETP approved. And then our vehicle shipments being impacted right now.

тмо

So right now, when we're looking at his based on the availability we have, and we've had ETP s coming in for a while now. So if someone were to get one recently approved and they came to us we would schedule them as early as we can. Generally, if, if we were outside of this issue, the processing time we would ask for is at least two weeks lead time when you come in to have your items picked up right now what we're looking at for capacity though is May is just about booked up, as well as the first two weeks of June. So anything within that timeframe, we can't guarantee. But going farther into June, the second half an inch so July is looking a lot better for capacity. And, pardon me, the vehicle question. Right now we're not seeing any impacts to delays for vehicle shipments.

Col. Pananon

All right, thank you. And now, Captain. Warner help out. My off base that is only seeing emergencies right now. Where can I schedule routine veterinary care?

Capt. Warner

So any sort of emergency anything that needs time now care on something that if a person were in the same circumstance, they would head to the ER. The office that clinics are still available for that. So it's really important that you guys all know a clinic nearby. That does have emergency care um if you go to our Facebook there's a pinned list of emergency clinics and those, they're just there by location we can't endorse specific ones, but definitely find somebody have somebody ready in case you ever need that hopefully you know, but for routine care right now again unless it's related to a PCs, unfortunately, that goes on and off base cannot perform that absolutely if you've got a specific question about your pet, give, give your vet a call, and we're able to talk to you guys on Office pets, as well. But for just those routines sort of yearly exams and vaccines that don't relate to a PCs unfortunately we're not able to do

those. We hope that you know maybe with, with the updated guidance from the Prime Minister this weekend maybe that will relax a little bit, but for the time being, both on and off base we unfortunately can't do those routine exams, but again, just give you about a call, and a lot of us can do phone consoles and things like that to, to take care of you guys for the time being.

Col. Pananon

Okay, awesome. I think this is a. I've got some non COVID specific related questions and they're coming to me, says his PCs into England allowed on orders of pass of a passport for one dependent, which hasn't been issued a passport. For this particular case we have a six month old whose paperwork hasn't come back yet. And so, right now, this is a, a Department of Defense and State Department dialogue and discussion. To give you a frame of reference, there are families out there that are coming from the United States and trying to PCs, to the United Kingdom. Maybe they have a newborn, who has not been issued a passport and doesn't have the documentation. The current UK guidance is that every member in a family must have a form of a passport, whether it be official or tourist, and then unfortunately because of COVID-19, the State Department is only issuing passports for emergency purposes, and they don't right now. View PCs as an emergency purpose. And so that is the conflict that we have right now, we're trying to resolve that at a really high level. And so unfortunately there may be delays to either. Those that are trying to depart, potentially, or those that are trying to come here. But please know that we are working this issue really hard right now we recognize that there is a potential problem again another non piece, non COVID related. Who determines if a job is mission critical? And again, this comes down to the requirements of the installation, and the missions that have been assigned to us. And so, oftentimes, a lot of people just think about that aircraft. If this base that aircraft is taking off and that is the only critical part of the mission but I hope those in the audience understand that there are so many elements and so many entities and so many organizations to support that aircraft getting off the ground. Whether it be the dining facility, whether it be our security forces or back offices there, it could even be transportation in the logistics readiness Squadron, or even several members that are featured on our panel today. Each one of these offices, has a direct tie into our mission our overall mission, and all of the unit commanders have clear guidance to determine who and when they need to call individuals and to help support the mission. All right, so let's see here. I'm going to.

Col. Pananon

This is MPF. When will members be offered the option to extend here?

MPF

The option is available right now they have to coordinate with their unit commander. And basically, it'll be a direct extension memo signed by the unit commander. If they already have an assignment they need to coordinate with their gaming unit as well, because that can complicate things and they expect you to be there by a certain date. So the process is we've already processed a few of them so far. Unit commander concurred and we sent it to AFPC and a few of them came back.

Col. Pananon

My husband was selected for a DSD MTI, and we were waiting for both our assignments were milled the mill, to get loaded with the deer's changes will he lose his DSD assignment.

MPF

Sir, that's a great question. I says he is going through a DSP position, and he's going to be at MTI, he does fall under that exemption. So, just like the person that fell under the exemption for the short tours, he's still under that umbrella. So, he is able to PCs and you won't lose this assignment.

Col. Pananon

That's right that's perfect. Okay. This might be TMO and MPF combined answer for the following question. I have a Ministry of Foreign Affairs letter from Japan, which is authorizing me to travel there. Why would we be required to fly to Seattle and then proceed to Japan via patriot Express, instead of flying Heathrow to Tokyo direct?

MPF

Sir, I think that's mostly a TMO question and I can answer that. The reason we require the use of the Patriot express this because we actually contract out those airplanes. And so whether or not every seat is filled we're paying for every seat. And so to divert personnel on a commercial flight we would be paying extra and it would cost the government more overall because we're not using what we've already contracted.

Col. Pananon

Okay, can we get clarification on why and ETP for moving household goods before one July, will be required for people in category one through six, whose D rows will not change, and will still depart until July is originally slated. When the assignment was loaded.

тмо

That's a good question, sir. The reason we still required ECP is because so far there has not been a change to the duty stock movement and the guidance that we've received from our headquarters the 00 a Delta that I referred to, for a question earlier prohibits us from scheduling a PAC MD prior to 30 June without any TP approved by either. The first general officer in the chain of command or local level Squadron or First Sergeant approval. They're the most common already identify all of the ones that they they're going to waive, so if you can reach out if this member can reach out to their assignments counselor and they can let them know which one is waived or not.

Col. Pananon

All right, let's see here it looks like another MTF question. If I already completed my out processing checklist. And my zeros got pushed. Will I need to re accomplish the checklist steps?

MPF

Oh, so the answer to that No they don't we can adjust the departure date on the checklist, but it shouldn't have any issues, so be the answer's no.

We're getting, I think, because we start asking you questions we're just going to do rapid fire here. Our DEROS is February 2021. Any idea if our report no later than date for our next space will be delayed once those borders drop courses are for February of next year those DEROS are not effective as of yet, the prioritization for the DEROS for December is pushed out and could be pushed out to one or two months, but as far as February of next year those DEROS are not affected at this time.

Col. Pananon

Okay, how about Cody is rapid fire. I'm supposed to PCs in September, and also take a PT test in September. Will I be required to test as soon as the fitness centers are open?

MPF

So I do I defer that question more towards the fact but I the PT requirement is still there so that PT tests, has to be current 42 days after that report date, but that's still boarded here I know the FAC has more information all of my therapy tests unit members.

Col. Pananon

Yeah, I tend to agree with you here, you know, under the current guidance. That's not an issue but I will tell you that it's getting looked at about every day. And then they try to update policies on the, on the weekly to bi weekly timeline. And so right now, PT tests are currently exempt. Or you said you're standing on an exemption, but by September that could change. So stay tuned.

Capt. Warner

How can my pet. Get COVID-19. That's a really good question, um, and you guys have probably seen some articles floating around on you know pets being positive for coronavirus this has been just a few cases where there's a individual who they themselves have COVID-19, and then their pet shows some minor respiratory signs and does show positive on a COVID test, but there's no cases of the actual you know any sort of domestic animal pet anything like that transmitting COVID, then back to a to a person um so there's no concerns. At this time, as far as we know of any animals being able to you know your pet animals being able to transmit COVID back to you, but for anybody who they themselves is COVID positive, we just recommend that they behave the same way they would with other people so just that social distancing. You know, if you're sick recover yourself have somebody else in the family. Be the one who you know takes the dog out for a walk and feeds them and things like that in the same way you, you wouldn't have close interactions with other people but no there's no concerns and know about all that, that your pet itself can transmit COVID to people.

Col. Pananon

Okay. For MPF, can assignments change if DEROS keeps getting pushed back?

MPF

If you're continuing to be delayed we ask that you keep in contact which are gaining leadership and your sponsor, and just advise them as your dates continue to change if it does come to the point that they

have DC might have to look at that but as of right now, the guidance behind it doesn't say any assignments will be canceled.

Col. Pananon

If my household goods and unaccompanied bags are picked up, will they actually be transported to destination, or will they be held here in the UK in storage until the stock movement is lifted on 30 June 2020.

тмо

Sir, the answer to that right now. If you have an ETP or an exemption from the stock movement, and your stuff is picked up. We are not holding it here in storage in the UK, it is continuing on to the destination. And when it arrives if you're not able to get there in time, you're allotted the normal 90 days of temporary storage and government expense. And if you're further delayed beyond the 90 days if your stuff has already been shipped and you've been affected by this. They should be continuing to extend the 90 days storage until you're able to arrive, because the delay is through no fault of your own.

Col. Pananon

Okay, I think this is gonna be for the MPF I might need to add some clarity, as well, if a member is departing after June 30. Under current guidance with leave in route for PCs be permitted also will local leave restrictions be expanded.

MPF

After May 11 when the UK lockdown. And so to answer the first part of the question sir. Yes, because after 30 June the stock movement will be lifted. So when it comes down that route and that kind of stuff that will be authorized unless you hear from headquarters Air Force from a PC for that. When it comes down to locally for the second part of the question that's gonna be really dependent on the country on whether they're going to go ahead and continue to walk down so that's gonna be. I would say that's gonna be dependent on where the members station. When it comes down to globally.

Col. Pananon

Right. And let me contribute to that add another layer of clarity I hope is that both myself and chrome Marshal will read the 48. In conjunction with support from the Public Health and Medical Group. We carefully determine how we are going to potentially work, the local leave restrictions that we currently have in place. And so we collectively meet on Mondays to discuss these potential opportunities that may come. And I said, like I said earlier, once we hear from the UK government we tend to be almost equally aligned with the UK guidance. However, in some cases we're more often cases we're tend to be a little bit more restrictive because we're really trying to make sure that we protect our most valuable resource which is you and your families. And so, I know that kind of runs counter to a, the UK government is going to totally lift restrictions, what does that mean for us, do we fall in line with them. Sometimes we try to to the max extent possible, we also have to protect our valuable mission. So, there will be communication, when we start receiving the guidance from the UK, we will analyze it and see how it best fits both of our missions at both bases.

Okay, next question is going to the MPF. And what happens if my dears gets extended and now we don't have enough attainability questions or retain ability for Oconus to Oconus assignment is still required. What is your PCs in Oklahoma is back stateside, it's been waived and conus components, colors as well has been waived, but if you do have an O Congress to call this pertain ability is still required. This is going to require some members that recently got retained ability to get it again. So I noticed that to be difficult and frustrating process but unfortunately that's the guidance.

Col. Pananon

Okay, thank you. And I think this will go to TMO any talks of allowing families to use mil air for PCS, since commercial carriers are backed up.

тмо

It's good question sir our PACs team is monitoring that what we're looking at right now is a few possible test cases, but the long term viability of that option is still something that we have to evaluate, because we're seeing a lack of in frequency infrequency of flights through the AMC terminal, as well as those are subject to change at a moment's notice because they are mostly dedicated to mission essential ops for the Air Force so if the plane has to be diverted even mid air, you could be going to New Hampshire one minute and Japan The next. So we're continuing to evaluate that option, but long term viability right now we still haven't made a decision on.

Col. Pananon

Okay, number k All right, so this is can individuals still PCS to RAFM from conus, with an ETP? Will they have access to lodging house honey several, etc. When they arrive.

тмо

Right now, sir. We don't have any guidance on that. We're not controlling inbound shipments or PCS from the States. I think that's something that's gonna come more from MPF than TMO. So as of right now, I guess, we are getting into edps Pro members that you have approved one. So we'll go ahead and process with their unit, and they'll coordinate with their unit on what their local policy is the household itself with the, with the leaf and kind of goes back to what's on the rise, at that specific location.

Col. Pananon

Yeah. And then, and then for those that are maybe helping with the messaging if you're a sponsor for families that are PCs in into the UK. I just would recommend that one. Those inbound personnel and certainly the sponsors need to have direct dialogue and communication on their plants. We do have a concern of our ability to put individuals into temporary lodging. And then, then for those that are looking to move off. Installation live on the local economy. There are some agencies that might be accessible to show homes that are available, but those are limited in nature. And so what we've got right now is a bit of a bottleneck where people are trying to depart. And then people are trying to come in. And so, constant communication with your sponsor and through your chain of commands, both losing and gaining is really important here. But when you're traveling on an ETP. That should mean that both organizations, know and understand that individuals, either departing or, or being gained. And so we'll

try to do our best to help facilitate those movements. All right, let me see here. Coming up on about 10 minutes left. We've got still a large number of questions remaining.

Col. Pananon

If I'm PCSing. In route TTY for retraining. Will my dependents be with me at the TTY location, my home of record or the next duty station? I think that falls to the MPF sort of determines for us. The family members that dependence can travel to the TTY location. Concurrently, or they can go and proceed to the follow up.

MPF

As long as the family members are command sponsored and are on the orders then the travel will be covered.

Col. Pananon

Yeah, we're not gonna split up families. Essentially, right. All right, so let's so if you are Mil to mil and only one is mission critical. Will both members PCS or only the mission critical member? And that's to MPF I think I already answered this but what do you guys think?

MPF

The answer is yes. As long as they live in the same household or the same domiciles. They will able to PCs as long as long as one of them is mission critical.

Capt. Warner

Yes sir, so you can we have a setup similar to what the MTS pharmacy has right now where you will stay in your car in the parking lot, and we'll bring notes prescriptions out to you, rather than you coming into the building, but we can still fill prescriptions it's definitely on a case by case basis, though, so we have to you know the vet has to review your pet's medical record and all of those things. But absolutely, you can still fill prescriptions through us on just reach out over the phone. Facebook Messenger or an email and we'll, we'll reach out to you guys.

Col. Pananon

Awesome. All right, so I think the next question is for me. Approximately how long does it take to get an ETP approved? Alright, so let me kind of give you a rough estimate. And so what I'll say is, is that when you think or you feel that you need ETP requests submitted that process will run through your chain of command. When it reaches our office we tend to process them very quickly. Sometimes, if we're able to, we process them immediately. The thing that is most desired is clarity in the reason for the ETP. So we've found that we've got a good process. When you provide enough detail and enough justification. Those are easily routed through our organization and then they must go up to. For this space, and for Lakenheath up to general wood at third airports. Now, keep this in mind. He is responsible for more than, I believe 40 some odd thousand people. And so, I'm not saying he gets 40,000 ETPS but he gets a lot of requests. And so he does process those rapidly. Sometimes into the wee hours of the night,

especially for those that are extreme circumstances. So they do tend to turn, very quickly. If you have the proper justification and we have enough information to be reviewed by the general office. All right.

Col. Pananon

Let's see. MPF who can approve an assignment extension?

MPF

Sir. Once the memo is routed to the commander. Afterwards, it will go to the MTC for approval. And they need to have concurrence from the unit commander.

Col. Pananon

Great, Thank you. I did talk about a little bit earlier on the bottleneck that we're trying to, you know, kind of work our way through. And I think you've seen maybe in press articles that they're talking about the PCs cycle, being extended out through to the end of the year before our normal summer PCs cycle, normally occurs between May, maybe as late as August, maybe sometimes into September. Now because of some of the delays due to the stock movement, and some of the impact of the household goods pack out and shipment. Those are causing multiple issues that could extend out that that kind of timeframe. And really, also something to consider is when we go through this, those extensions. Sometimes, if it's in the right situation or the right individual for the organization, they likely are to get approved because it helps eliminate some of that bottleneck that we were talking about earlier. Let me see here, MPF might be able to answer this one will EFMP medical claims remain valid for an additional two months, or we'll just need to be I guess, extended?

MPF

That's great question, sir. So the Air Force form 1466 the one that's filled out by the member and Smith, yet that usually that paperwork once is finally endorsed and all good to go, is good for 120 days from the time it was completed. However, if there's any questions in regards to processing 1466, or the FFP type questions, I would probably suggest the member to go ahead and reach out to that section so that they will be able to you know better system. In regards to that process.

Col. Pananon

Okay, and then yeah just to clarify if there's any concerns or questions please. For those, obviously you can reach out to our MPF team but also talk to the 48 Medical Group, and the EFMP coordinator if there's any concerns.

Col. Pananon

Let's see, it looks like we've got time for one more question. And it says, when this is probably TMO When will the housing office be open to do Home Inspections so we can move into a house off base?

тмо

So, for that question sir I'd have to defer to the housing office on Lakenheath. They can be reached in two to six 2000, I believe, and they do have personnel in the office right now, but they're mostly working

on trying to coordinate with us on the local moves when we can get those going, they would be able to identify when they can do housing inspections, but it probably depends on the status of the UK lockdown that we'll find out later this week.

Col. Pananon

Agreed, and. And so we've been discussing this with Colonel Marshal over the 48, and you know when we talked about mission essential and, and those personnel and offices that are essential to helping us through this kind of pandemic and what we're doing right now. Some of these offices are not needing to be opened, so that we can facilitate some of these things, the housing office is starting to bring individuals in, but they're also having to follow and abide by UK guidelines and gut and policy so as we get adjustments to the UK guidelines and policy that allows us to open up more services, which and then turn can open the spigot to allow for a support for members that are trying to move off base. So this is, we reached our allotted time. What I want to do is just one thank this illustrious panel. I think they did a phenomenal job and taught me how to unmute on occasion. But, really, to the MTF team TMO team, and to the vet clinic, thank you so much for joining us today. And for those that are off screen that have been furiously writing notes and passing them to our panel experts. Thank you, and to our behind the scenes public affairs team, and the Chiefs exact, and it's all those that fill my mind with good bits of information. I appreciate everything that you do. We're, we're looking forward to hosting another one of these because I think by all the amount of questions that we received. There's still some concerns out there that we still need to address. So stay tuned to our command team page for future updates, please stay connected with your chains of command if you need immediate answers to your questions they will address those as best as they can. If not, they will up channel them to the leadership team that you see right now and off camera. And then, as always, please stay safe, it's beautiful out there. Happy Friday. We'll see you soon. Thank you.